

Bookshelf for macOS Accessibility Conformance Report

International edition, based on VPAT[®] version 2.5*

Name of product/version:	Bookshelf for macOS (Build tested: 11.4.2.4159)
Report date:	September 15, 2026
Product description:	Primarily native macOS application (with some WebView content embedded at various points)
Contact information:	accessibility@vitalsource.com
Notes:	
Evaluation methods used:	This conformance report is based on the results of an accessibility audit conducted by TPGi on a representative sample of components across selected user journeys, for the purpose of assessing conformance to accessibility guidelines. The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing was manual and included the following: • VoiceOver on all sections of the application • Keyboard testing • Color contrast checks
Applicable standards/guidelines:	This report covers the degree of conformance for these accessibility standards/guidelines: • Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA • Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA • Web Content Accessibility Guidelines (WCAG) 2.2 Level A and AA • Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 • EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)

* "Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

The WCAG 2.x Report section documents conformance with WCAG 2.0, 2.1, and 2.2.

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Partially supports	Almost all nontext content tested that is presented to the user has a text alternative that serves the equivalent purpose, with one exception: The Reader Overview screen includes a decorative image with nonempty alternative text.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Not applicable	The application contains no audio-only or video-only content.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Not applicable	The application contains no video.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Not applicable	The application contains no video.
<u>1.3.1 Info and Relationships</u> (Level A)	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text
<u>1.3.2 Meaningful Sequence</u> (Level A)	Partially supports	A correct reading sequence of content can be programmatically determined, with one exception: On the Reader Overview screen, parts of the "CoachMe" write-up is entangled with other entries.
<u>1.3.3 Sensory Characteristics</u> (Level A)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.
<u>1.4.1 Use of Color</u> (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<u>1.4.2 Audio Control</u> (Level A)	Not applicable	There is no audio playback.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Partially supports	Some of the product is operable through a keyboard, with significant exceptions: • There's no means for keyboard users to select text and make a flashcard. • There's no means for keyboard users to create margin notes. • There's no means for keyboard users to edit margin notes. • In some contexts, the scrubber ignores multiple arrow-key presses in a row. • It's not possible to focus or activate the mathjax.org links in the "About MathJax" and "MathJax Help" dialogs.
2.1.2 No Keyboard Trap (Level A)	Supports	For every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The application uses keyboard shortcuts, but these shortcuts do not include single-key printable characters.
2.2.1 Timing Adjustable (Level A)	Supports	All product functions do not have a time limit.
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	The application does not feature moving, blinking, or scrolling content presented in parallel with other content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The application does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A) Does not apply to non-web software for: • EN 301 549, 11.1-11.4	Not applicable	Not a website.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508, 501.1 Scope		
2.4.2 Page Titled (Level A) Does not apply to non-web software for: EN 301 549, 11.1-11.4	Supports	All windows and tabs have titles that describe their topic or purpose.
2.4.3 Focus Order (Level A)	Partially supports	Focus is often managed correctly throughout the application. However, there are a significant number of exceptions in which focus isn't managed correctly: - After selecting a previous search from the "Search" dropdown, the focus point is moved to the Bookmark button. - After selecting a tab control in the app's settings, the focus point is reset and nothing is visibly focused. - Focus is confined within the CoachMe tooltip even though it's not a modal dialog and there're also two ghost tab stops inside the tooltip. - Tabbing to an equation can bounce you back to the previously focused element. - The Reader Preferences dialog includes ghost tab stops just before and just after the Fast Highlight control. - The table of contents area includes a ghost tab stop just after the book cover. - When the Explore section is activated, the sidebar item loses focus.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of each link can be determined from the link text alone or from the link text together with its link context.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Not applicable	The application does not use multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	Single-pointer functions can be aborted by moving the pointer to a neutral location.
2.5.3 Label in Name (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The accessible names of controls match or contain their visible text labels.
2.5.4 Motion Actuation (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Not applicable	The application does not have functionality operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Not applicable	Not a website.
3.2.1 On Focus (Level A)	Supports	Components do not initiate a change of context when they receive focus.
3.2.2 On Input (Level A)	Supports	Changing the settings of user interface components does not automatically cause a change of context.
3.2.6 Consistent Help (Level A 2.2 only) Does not apply to:	Supports	Help mechanisms which are repeated on multiple web pages are always in a consistent location.

Criteria	Conformance Level	Remarks and Explanations
- EN 301-549 - Revised Section 508		
<u>3.3.1 Error Identification</u> (Level A)	Supports	For all input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text.
<u>3.3.2 Labels or Instructions</u> (Level A)	Supports	Labels or instructions are provided for content that requires user input.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) Does not apply to: - EN 301-549 - Revised Section 508	Not applicable	The application does not require information previously entered by or provided to the user to be entered again within the same process.
<u>4.1.1 Parsing</u> (Level A) - WCAG 2.0 and 2.1 - Always answer 'Supports' - WCAG 2.0 (obsolete and removed) – does not apply	Not applicable	Not a website.
<u>4.1.2 Name, Role, Value</u> (Level A)	Partially supports	For almost all user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. With one exception: The previous-searches dropdown doesn't use the standard roles and states for a combobox.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The application does not contain media content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The application contains no video.
1.3.4 Orientation (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The application allows screen orientation changes.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The application supports programmatic indication of input purpose.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text and images of text have a contrast ratio of at least 4.5:1. Large-scale text has a contrast ratio of at least 3:1.
1.4.4 Resize text (Level AA)	Supports	Text can be resized by zooming the content in the operating system's font size preferences without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	The application uses text characters to convey information rather than images of text.
1.4.10 Reflow (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Partially supports	When users scale content, adjust the size of a window or dialog, or change the screen resolution, the content usually reflows without loss of information or functionality, with one exception: Resizing the text in a book with MathML can lead to overlapping content.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2 only)	Supports	Meaningful parts of interface components and graphics have a contrast ratio of at least 3:1.

Criteria	Conformance Level	Remarks and Explanations
Does not apply to Revised Section 508.		
1.4.12 Text Spacing (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Not applicable	Not a website.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Support	Content that appears on hover or focus can be dismissed with a keyboard without also collapsing adjacent content.
2.4.5 Multiple Ways (Level AA)	Not applicable	Not a website.
2.4.6 Headings and Labels (Level AA)	Supports	All headings and labels appropriately describe the topic or purpose of their related content.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard operable user interface components provide a visible keyboard focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Partially supports	Focusable elements usually aren't obscured when they receive focus, with a couple of exceptions: • In some contexts, the entries in the MathML context menu are fully off screen with no way for keyboard users to see them. • In some contexts, the entries in the MathML context menu are fully off screen with no way for keyboard users to see them.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Supports	All author-defined functionality which uses pointer dragging movements can be operated with a single pointer without dragging movements.
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Supports	All author-sized pointer targets have a minimum target size of 24 by 24 CSS pixels.
<u>3.1.2 Language of Parts</u> (Level AA)	Not applicable	Not a website.
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	Navigational mechanisms that are repeated on multiple screens occur in the same relative order.
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	Components that have the same functionality within a set of pages are identified consistently.
<u>3.3.3 Error Suggestion</u> (Level AA)	Supports	For all automatically detected input errors where suggestions for correction are known, the suggestions are provided to the user.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Supports	Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)	Supports	The authentication process does not require cognitive function tests.

Criteria	Conformance Level	Remarks and Explanations
Does not apply to: • EN 301-549 • Revised Section 508		
4.1.3 Status Messages (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	Status messages are presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	Some portions of the application can be used with a keyboard or with a screen reader (or both), with significant exceptions as documented in these WCAG sections: • 1.1.1 Nontext Content • 2.1.1 Keyboard • 2.4.3 Focus Order • 4.1.2 Name, Role, Value
302.2 With Limited Vision	Partially supports	Supports with the exceptions documented in these WCAG sections: • 1.4.10 Reflow • 2.1.1 Keyboard • 2.4.11 Focus Not Obscured
302.3 Without Perception of Color	Supports	The product does not require perception of color.
302.4 Without Hearing	Supports	The product does not require user hearing.
302.5 With Limited Hearing	Supports	The product does not require user hearing.
302.6 Without Speech	Supports	The product does not require user speech.
302.7 With Limited Manipulation	Partially supports	Some portions of the application can be used with a keyboard, with significant exceptions as documented in these WCAG sections:

Criteria	Conformance Level	Remarks and Explanations
		• 2.1.1 Keyboard • 2.4.3 Focus Order • 2.4.11 Focus Not Obscured
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	Supports with the exceptions documented in these WCAG section: • 1.3.2 Meaningful Sequence

Chapter 4: Hardware

Notes: Not applicable. The application is not a hardware product.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope — Incorporation of WCAG 2.0 AA	See the WCAG 2.x Report section	See the WCAG 2.x Report section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not applicable	The product is not platform software.
502.2.2 No Disruption of Accessibility Features	Partially supports	The product does not disrupt platform accessibility features with one exception: • The application doesn't honor macOS's "Differentiate without color" accessibility accommodation.
502.3 Accessibility Services		
502.3.1 Object Information	Supports	All objects in the product expose appropriate name, role, state, boundary, or description information to assistive technology.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology.
502.3.3 Row, Column, and Headers	Not applicable	The product does not have tabular content.
502.3.4 Values	Supports	Current value(s), and any set or range of allowable values associated with an object, are programmatically determinable.

502.3.5 Modification of Values	Supports	Values that can be set by the user are capable of being set programmatically, including through assistive technology.
502.3.6 Label Relationships	Supports	Label relationships are programmatically determinable.
502.3.7 Hierarchical Relationships	Supports	Hierarchical (parent-child) relationships are programmatically determinable.
502.3.8 Text	Supports	The product exposes text content and text values to assistive technology.
502.3.9 Modification of Text	Supports	The product allows assistive technology to modify the text values of input controls.
502.3.10 List of Actions	Supports	All controls in the product, such as buttons and form fields, expose programmatic role information, which conveys available actions to assistive technology.
502.3.11 Actions on Objects	Supports	The product allows assistive technology to perform actions on all objects.
502.3.12 Focus Cursor	Supports	Controls expose focus, text insertion point, and selection attributes to assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Components allow assistive technology to move focus and modify selection attributes.
502.3.14 Event Notification	Supports	The product notifies assistive technology about attribute changes in user interface elements.
502.4 Platform Accessibility Features	Not applicable	The product is not platform software.
<u>503 Applications</u>		
503.2 User Preferences	Supports	Functions of the product adapt to platform settings for contrast and font size.
503.3 Alternative User Interfaces	Not applicable	The product does not provide an alternative user interface that functions as assistive technology.
503.4.1 Caption Controls	Not applicable	The product does not include video.

503.4.2 Audio Description Controls	Not applicable	The product does not include video.
<u>504 Authoring Tools</u>		
504.2 Content Creation or Editing	Not applicable	The product is not an authoring tool
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	The product does not have format conversion functionality.
504.2.2 PDF Export	Not applicable	The product does not have PDF export functionality.
503.4.3 Prompts	Not applicable	The product is not an authoring tool
503.4.4 Templates	Not applicable	The product does not provide templates.

Chapter 6: Support Documentation and Services

Notes: Not applicable. The product does not have documentation or support services.

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Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Some portions of the application can be used with a keyboard or with a screen reader (or both), with significant exceptions as documented in these WCAG sections: • 1.1.1 Nontext Content • 2.1.1 Keyboard • 2.4.3 Focus Order

		4.1.2 Name, Role, Value
4.2.2 Usage with limited vision	Partially supports	Supports with the exceptions documented in these WCAG sections: 1.4.10 Reflow 1.4.13 Content on Hover or Focus 2.1.1 Keyboard 2.4.7 Focus Visible 2.4.11 Focus Not Obscured
4.2.3 Usage without perception of color	Supports	The product does not require perception of color.
4.2.4 Usage without hearing	Supports	The product does not require user hearing.
4.2.5 Usage with limited hearing	Supports	The product does not require user hearing.
4.2.6 Usage with no or limited vocal capability	Supports	The product does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially supports	Some portions of the application can be used with a keyboard, with significant exceptions as documented in these WCAG sections: 2.1.1 Keyboard 2.4.3 Focus Order 2.4.11 Focus Not Obscured
4.2.8 Usage with limited reach	Supports	The product is usable with limited reach. The product does not include hardware relevant for this criterion.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not have flashing content.

4.2.10 Usage with limited cognition, language or learning	Partially supports	Supports with the exceptions documented in these WCAG sections: 1.3.2 Meaningful Sequence 3.2.4 Consistent Identification
4.2.11 Privacy	Supports	The product maintains equivalent privacy for users of accessibility features.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Nonvisual access		
5.1.3.1 Audio output of visual information	Not applicable	The product does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Not applicable	The product does not have closed functionality.
5.1.3.4 Speech output user control	Not applicable	The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not have closed functionality.

5.1.3.7 Speech output for video information	Not applicable	The product does not have closed functionality.
5.1.3.8 Masked entry	Not applicable	The product does not have closed functionality.
5.1.3.9 Private access to personal data	Not applicable	The product does not have closed functionality.
5.1.3.10 Noninterfering audio output	Not applicable	The product does not have closed functionality.
5.1.3.11 Private listening volume	Not applicable	The product does not have closed functionality.
5.1.3.12 Speaker volume	Not applicable	The product does not have closed functionality.
5.1.3.13 Volume reset	Not applicable	The product does not have closed functionality.
5.1.3.14 Spoken languages	Not applicable	The product does not have closed functionality.
5.1.3.15 Nonvisual error identification	Not applicable	The product does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not applicable	The product does not have closed functionality.
5.1.5 Visual output for auditory information	Not applicable	The product does not have closed functionality.
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product does not have closed functionality.

5.1.7 Access without speech	Not applicable	The product does not have closed functionality.
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	
5.4 Preservation of accessibility information during conversion	Not applicable	
5.5 Operable parts		
5.5.1 Means of operation	Not applicable	The product does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Supports	Operable parts, such as on-screen buttons, have programmatically determinable boundaries.
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not applicable	The product does not provide its own keyboard or keypad.
5.8 Double-strike key acceptance	Not applicable	The product does not provide its own keyboard or keypad.
5.9 Simultaneous user actions	Supports	The product relies on platform settings, such as Sticky Keys, to meet this criterion.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The application does not provide two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: Not applicable. The product does not display, transmit, convert, or record video.

Chapter 8: Hardware

Notes: Not applicable. The application is not a hardware product.

Chapter 9: Web

Notes: Not applicable. The application is not web based.

Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not contain nonweb documents.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Informative – no response required	Informative – no response required
11.1.1.1 through 11.4.1.3	See the WCAG 2.x Report section	See the WCAG 2.x Report section
11.5 Interoperability with assistive technology		
11.5.1 Closed functionality	Not applicable	The product does not have closed functionality.
11.5.2 Accessibility services		
11.5.2.1 Platform accessibility service support for software that provides a user interface	Not applicable	The product is not platform software.

11.5.2.2 Platform accessibility service support for assistive technologies	Not applicable	The product is not platform software.
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	The product is not assistive technology.
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Not applicable	
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	

11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Not applicable	
11.6 Documented accessibility usage		
11.6.1 User control of accessibility features	Not applicable	The product is not platform software.
11.6.2 No disruption of accessibility features		
11.7 User preferences		
11.8 Authoring tools		
11.8.1 Content technology	Not applicable	The product is not an authoring tool.
11.8.2 Accessible content creation	Not applicable	The product is not an authoring tool.
11.8.3 Preservation of accessibility information in transformations	Not applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not applicable	The product is not an authoring tool.
11.8.5 Templates	Not applicable	The product is not an authoring tool.

Chapter 12: Documentation and Support Services

Notes: Not applicable. The product does not have documentation or support services.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

Legal disclaimer

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