Explore Site Accessibility Conformance Report

International edition, based on VPAT® version 2.5*

Name of product/version:	**Explore Site (excluding all other site sections)**
Report date:	**November 12, 2026**
Product description:	**Website**
Contact information:	accessibility@vitalsource.com
Notes:	
Evaluation methods used:	This conformance report is based on the results of an accessibility audit conducted by TPGi on a representative sample of components across selected user journeys, for the purpose of assessing conformance to accessibility guidelines. The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The following applications were used as part of the audit to identify potential accessibility issues: • Assistive technologies: JAWS, NVDA, VoiceOver • Accessibility testing tools: Color Contrast Analyzer
Applicable standards/guidelines:	This report covers the degree of conformance for the following accessibility standards/guidelines: • Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA • Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA • Web Content Accessibility Guidelines (WCAG) 2.2 Level A and AA

* “Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

	• Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 • EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) and EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

The WCAG 2.x Report section documents conformance with WCAG 2.0, 2.1, and 2.2.

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 — Web, Sections 10.1–10.4 of Chapter 10 — Non-Web Documents, Sections 11.1–11.4 and 11.8.2 of Chapter 11 — Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 — Documentation and Support Services
- Revised Section 508: Chapter 5 — 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All nontext content tested that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	The Explore site contains no audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	The Explore site contains no video content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	The Explore site contains no video content.
1.3.1 Info and Relationships (Level A)	Supports	Information, structure, and relationships conveyed through presentation can be

Criteria	Conformance Level	Remarks and Explanations
		programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Supports	A correct reading sequence of content can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Not applicable	There is no audio playback.
2.1.1 Keyboard (Level A)	Supports	Functionality of the product is operable through a keyboard interface.
2.1.2 No Keyboard Trap (Level A)	Supports	For every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	Explore's keyboard shortcuts do not include single-key printable characters.
2.2.1 Timing Adjustable (Level A)	Supports	All product functions do not have a time limit.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	The Explore site does not feature moving, blinking, or scrolling content presented in parallel with other content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The Explore site does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A) Does not apply to non-web software for: • EN 301 549, 11.1-11.4 • Revised Section 508, 501.1 Scope	Supports	The website provides a skip link to bypass the main navigation.
2.4.2 Page Titled (Level A) Does not apply to non-web software for: EN 301 549, 11.1-11.4	Partially supports	Almost all pages have titles that describe their topic or purpose, with one exception: The topic subpages within the Explore site, such as for Fiction/Classics or for Drama/Shakespeare, are implemented as a single-page application, but these pages don't have unique <title>s.
2.4.3 Focus Order (Level A)	Supports	Focus is managed correctly within the Explore site.
2.4.4 Link Purpose (In Context) (Level A)	Supports	In all cases, the purpose of each link can be determined from the link text alone or from the link text with its surrounding context.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Not applicable	The Explore site does not use multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	Single-pointer functions can be aborted by moving the pointer to a neutral location.
2.5.3 Label in Name (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The accessible names of controls match or contain their visible text labels.
2.5.4 Motion Actuation (Level A 2.1 and 2.2 only) Does not apply to Revised Section 508.	Not applicable	The Explore Site does not have functionality operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The human language of the Explore site is correctly identified.
3.2.1 On Focus (Level A)	Supports	Components do not initiate a change of context when they receive focus.
3.2.2 On Input (Level A)	Supports	Changing the settings of user interface components does not automatically cause a change of context.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help mechanisms which are repeated on multiple web pages are always in a consistent location.

Criteria	Conformance Level	Remarks and Explanations
Does not apply to: • EN 301-549 • Revised Section 508		
3.3.1 Error Identification (Level A)	Supports	For all input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text.
3.3.2 Labels or Instructions (Level A)	Supports	Labels or instructions are provided for content that requires user input.
3.3.7 Redundant Entry (Level A 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Not applicable	The website does not require information previously entered by or provided to the user to be entered again within the same process.
4.1.1 Parsing (Level A) • WCAG 2.0 and 2.1 - Always answer 'Supports' • WCAG 2.0 (obsolete and removed) – does not apply	Supports	The Explore site does not use a markup language in such a way that disrupts assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Supports	For user interface components, their name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The Explore site does not contain live media content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The Explore site does not contain video content.
1.3.4 Orientation (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The Explore site allows screen orientation changes.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	The Explore site supports programmatic indication of input purpose. This is present in the login and account creation pages where personal information is entered.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text and images of text have a contrast ratio of at least 4.5:1. Large-scale text has a contrast ratio of at least 3:1.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Supports	Text can be resized by zooming the content in the operating system's font size preferences without assistive technology up to 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	The Explore site uses text characters to convey information rather than images of text.
1.4.10 Reflow (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	When users scale content, adjust the size of a window or dialog, or change the screen resolution, the content reflows without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	Meaningful parts of interface components and graphics have a contrast ratio of at least 3:1.
1.4.12 Text Spacing (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	No loss of content or functionality occurs when the user adapts paragraph spacing to 2 times the font size, text line height/spacing to 1.5 times the font size, word spacing to .16 times the font size, and letter spacing to .12 times the font size.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2 only) Does not apply to Revised Section 508.	Supports	Tooltips are hoverable and persistent, and they are dismissible with the Esc key.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	More than one way is available to locate web pages. Each web page can be reached through header links, footer links and website search.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels appropriately describe the topic or purpose of their related content.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard operable user interface components provide a visible keyboard focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Supports	In all instances, focusable elements aren't obscured when they receive focus.
2.5.7 Dragging Movements (Level AA 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Supports	All author-defined functionality which uses pointer dragging movements can be operated with a single pointer without dragging movements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Does not apply to: • EN 301-549	Supports	All author-sized pointer targets have a minimum target size of 24 by 24 CSS pixels.

Criteria	Conformance Level	Remarks and Explanations
• Revised Section 508		
3.1.2 Language of Parts (Level AA)	Supports	The human language of each passage or phrase in the content can be programmatically determined.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms that are repeated on multiple pages occur in the same relative order.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within a set of pages are always identified consistently.
3.3.3 Error Suggestion (Level AA)	Supports	For all automatically detected input errors where suggestions for correction are known, the suggestions are provided to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Does not apply to: • EN 301-549 • Revised Section 508	Supports	The authentication process does not require cognitive function tests.
4.1.3 Status Messages (Level AA 2.1 and 2.2 only)	Supports	Status messages are presented to the user by assistive technologies without receiving focus.

Criteria	Conformance Level	Remarks and Explanations
Does not apply to Revised Section 508.		

Table 3: Success Criteria, Level AAA

Notes: Not evaluated

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	Most of the product can be used by someone without vision, with an exception as documented in this WCAG section: • 2.4.2 Page Titled
302.2 With Limited Vision	Supports	The product can be used by those with limited vision.
302.3 Without Perception of Color	Supports	The product does not require perception of color.
302.4 Without Hearing	Supports	The product does not require user hearing.
302.5 With Limited Hearing	Supports	The product does not require user hearing.
302.6 Without Speech	Supports	The product does not require user speech.
302.7 With Limited Manipulation	Supports	The product can be used by those with limited manipulation.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	The product can be used by those with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product does not require appreciable language, cognitive, or learning abilities.

Chapter 4: Hardware

Notes: Not applicable. The Explore site is not a hardware product.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope — Incorporation of WCAG 2.0 AA	See the WCAG 2.x Report section	See the WCAG 2.x Report section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not applicable	The product is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The product does not disrupt platform accessibility features.
502.3 Accessibility Services		
502.3.1 Object Information	Supports	All objects in the product expose appropriate name, role, state, boundary, or description information to assistive technology.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology.
502.3.3 Row, Column, and Headers	Not applicable	The product does not have tabular content.
502.3.4 Values	Supports	Current value(s), and any set or range of allowable values associated with an object, are programmatically determinable.

502.3.5 Modification of Values	Supports	Values that can be set by the user are capable of being set programmatically, including through assistive technology.
502.3.6 Label Relationships	Supports	Label relationships are programmatically determinable.
502.3.7 Hierarchical Relationships	Supports	Hierarchical (parent-child) relationships are programmatically determinable.
502.3.8 Text	Supports	The product exposes text content and text values to assistive technology.
502.3.9 Modification of Text	Supports	The product allows assistive technology to modify the text values of input controls.
502.3.10 List of Actions	Supports	All controls in the product, such as buttons and form fields, expose programmatic role information, which conveys available actions to assistive technology.
502.3.11 Actions on Objects	Supports	The product allows assistive technology to perform actions on all objects.
502.3.12 Focus Cursor	Supports	Controls expose focus, text insertion point, and selection attributes to assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Components allow assistive technology to move focus and modify selection attributes.
502.3.14 Event Notification	Supports	The product notifies assistive technology about attribute

		changes in user interface elements.
502.4 Platform Accessibility Features	Not applicable	The product is not platform software.
503 Applications		
503.2 User Preferences	Supports	Functions of the product adapt to platform settings for contrast and font size.
503.3 Alternative User Interfaces	Not applicable	The product does not provide an alternative user interface that functions as assistive technology.
503.4.1 Caption Controls	Not applicable	The product does not include video content.
503.4.2 Audio Description Controls	Not applicable	The product does not include video content.
504 Authoring Tools		
504.2 Content Creation or Editing	Not applicable	The product is not an authoring tool
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	The product does not have format conversion functionality.
504.2.2 PDF Export	Not applicable	The product does not have PDF export functionality.
503.4.3 Prompts	Not applicable	The product is not an authoring tool
503.4.4 Templates	Not applicable	The product does not provide templates.

Chapter 6: Support Documentation and Services

Notes: Not applicable. The product does not have documentation or support services.

EN 301 549 Report

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Most of the product can be used by someone without vision, with an exception as documented in this WCAG section: • 2.4.2 Page Titled
4.2.2 Usage with limited vision	Supports	The product can be used by someone with limited vision.
4.2.3 Usage without perception of color	Supports	The product does not require user perception of color.
4.2.4 Usage without hearing	Supports	The product does not require user hearing.
4.2.5 Usage with limited hearing	Supports	The product does not require user hearing.
4.2.6 Usage with no or limited vocal capability	Supports	The product does not require user speech.
4.2.7 Usage with limited manipulation or strength	Support	The product can be used by someone with limited manipulation.
4.2.8 Usage with limited reach	Supports	The product is usable with limited reach. The product does not include hardware relevant for this criterion.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not have flashing content.

4.2.10 Usage with limited cognition, language or learning	Supports	The product does not require appreciable language, cognitive, or learning abilities.
4.2.11 Privacy	Supports	The product maintains equivalent privacy for users of accessibility features.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Nonvisual access		
5.1.3.1 Audio output of visual information	Not applicable	The product does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not applicable	The product does not have closed functionality.
5.1.3.3 Auditory output correlation	Not applicable	The product does not have closed functionality.
5.1.3.4 Speech output user control	Not applicable	The product does not have closed functionality.
5.1.3.5 Speech output automatic interruption	Not applicable	The product does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not applicable	The product does not have closed functionality.
5.1.3.7 Speech output for video information	Not applicable	The product does not have closed functionality.

5.1.3.8 Masked entry	Not applicable	The product does not have closed functionality.
5.1.3.9 Private access to personal data	Not applicable	The product does not have closed functionality.
5.1.3.10 Noninterfering audio output	Not applicable	The product does not have closed functionality.
5.1.3.11 Private listening volume	Not applicable	The product does not have closed functionality.
5.1.3.12 Speaker volume	Not applicable	The product does not have closed functionality.
5.1.3.13 Volume reset	Not applicable	The product does not have closed functionality.
5.1.3.14 Spoken languages	Not applicable	The product does not have closed functionality.
5.1.3.15 Nonvisual error identification	Not applicable	The product does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The product does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not applicable	The product does not have closed functionality.
5.1.5 Visual output for auditory information	Not applicable	The product does not have closed functionality.
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not applicable	The product does not have closed functionality.
5.1.7 Access without speech	Not applicable	The product does not have closed functionality.

5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	
5.4 Preservation of accessibility information during conversion	Not applicable	
5.5 Operable parts		
5.5.1 Means of operation	Not applicable	The product does not have operable parts that require grasping, pinching, or twisting of the wrist to operate.
5.5.2 Operable parts discernibility	Supports	Operable parts, such as on-screen buttons, have programmatically determinable boundaries.
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not applicable	The product does not have locking or toggle controls.
5.7 Key repeat	Not applicable	The product does not provide its own keyboard or keypad.
5.8 Double-strike key acceptance	Not applicable	The product does not provide its own keyboard or keypad.
5.9 Simultaneous user actions	Supports	The product relies on platform settings, such as Sticky Keys, to meet this criterion.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The Explore site does not provide two-way voice communication.

Chapter 7: ICT with Video Capabilities

Notes: Not applicable. The product does not display, transmit, convert, or record video.

Chapter 8: Hardware

Notes: Not applicable. The Explore site is not a hardware product.

Chapter 9: Web

See the WCAG 2.x Report section.

Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not contain non-web documents.

Chapter 11: Software

Notes: Not applicable. The product is a web application and does not have authoring tool functionality.

Chapter 12: Documentation and Support Services

Notes: Not applicable. The product does not have documentation or support services.

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable. The product does not provide relay or emergency service access.

Legal disclaimer

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